

## STATE OF TENNESSEE DEPARTMENT OF HUMAN SERVICES

CITIZENS PLAZA BUILDING 400 DEADERICK STREET NASHVILLE, TENNESSEE 37243-1403

TELEPHONE: 615-313-4700 FAX: 615-741-4165 TTY: 1-800-270-1349 www.tr.gov/humanservices

BILL HASLAM

GOVERNOR

**DANIELLE W. BARNES** 

COMMISSIONER

September 27, 2017

Tim Swecker, Board Chair Coalition for Kids, Incorporated 2423 Susannah Street Johnson City, Tennessee 37601

Dear Mr. Swecker:

The Tennessee Department of Human Services Audit Services (TDHS) staff conducted an onsite unannounced monitoring review of the Child and Adult Care Food Program (CACFP) at Coalition for Kids, Inc. (Sponsor), Application Agreement 00-221, on May 25, 2017.

We reviewed the Sponsor's records of reimbursements and expenditures for April 2017 for the At-Risk Program, and for July 2017 for the Independent Center at the Sponsor's location on August 16, 2017.

All the information was received to complete the review on August 17, 2017. The purpose of this review was to determine if the Sponsor complied with the *Title 7 of the Code of Federal Regulations* (CFR) applicable parts, application agreement, and applicable Federal and State regulations.

Based on our review of the Sponsor's records and information provided, the Sponsor had four At-Risk after school feeding sites operating during the test month of April 2017. We selected the Liberty Bell site as the sample site. In addition, July 2017 was selected as the test month for the review of the child care center, Coalition for Kids, Inc.

#### **Background**

CACFP sponsors utilize meal count sheets to record the number of meals served for breakfast, lunch and supplement meals served. Meals served by participating Sponsors must meet the minimum guidelines set by the United States Department of Agriculture (USDA) and TDHS to be eligible for reimbursement. The CACFP Sponsor reports the number of meals served through the TDHS Tennessee Information Payment System (TIPS) to seek reimbursement. We inspected meal count sheets for our test period and reconciled the meals claimed to the meals reported as served for each meal service. We also assessed compliance with civil rights

requirements. We observed a snack meal service at Liberty Bell site on April 19, 2017, and a lunch meal service at Coalition for Kids, Inc. site on July 20, 2017.

#### At-Risk Program

Our review of the Sponsor's records for the At-Risk Program for the month of April 2017 disclosed the following:

### 1. Menus did not contain all required components, as required by USDA

#### Condition

A lunch/supper meal consists of one serving of meat or meat alternate, two servings of fruit and/or vegetables, one serving of bread/grains, and one serving of fluid milk. A supplement meal consists of one serving of two of the meal components including meat or meat alternate, fruit and/or vegetable, bread or grain or fluid milk. The menus provided for the Coalition for Kids, Liberty Bell site, indicated the following:

Date	Menu Item and Reason for Disallowance	Meal Type	Meals disallowed
4/4/17	Peaches & jello - no recipe	Supper	6
4/7/17	Assorted Snacks - not all choices meet components	Supplement	11
4/10/17	Peaches & jello - no recipe	Supper	5
4/13/17	Peaches & jello - no recipe	Supper	4
4/10/17	Chocolate pudding - not creditable	Supplement	12
4/11/17	Popcorn-not creditable	Supplement	6
4/13/17	Assorted snacks - not all choices meet components	Supplement	9
4/18/27	Peaches & jello - no recipe	Supper	5
4/21/17	Assorted snacks-not all choices meet components	Supplement	12
4/24/17	Peaches & jello - no recipe	Supper	12
4/27/17	Peaches & jello - no recipe	Supper	5
4/28/17	Assorted snacks - not all choices meet components	Supplement	12

As a result, 62 supplements and 37 supper meals served were disallowed. (See Exhibit A)

#### <u>Criteria</u>

Title 7 of the Code of Federal Regulations, Section 226.17a (I) states, "Meal pattern requirements for at-risk afterschool snacks and at-risk afterschool meals. At-risk afterschool snacks must meet the meal pattern requirements for snacks in §226.20(b)(6) and/or (c)(4); at-risk afterschool meals must meet the meal pattern requirements for meals in §226.20(b)(6) and/or (c)(1), (c)(2), or (c)(3)."

#### Recommendation

The Sponsor should ensure that the menus contain all required meal components, as required by USDA.

#### Independent Center

Our review of the Sponsor's records for the Independent Center for the month of July 2017 disclosed the following:

 The number of participants reported in the free, reduced, and paid categories was incorrect

#### Condition

Our review of the applications on file for July 2017 disclosed the following:

- There were three participants that were incorrectly classified as reduced-price on the application. These participants were reclassified as free.
- There was one participant whose application was classified as free, but the application did not have an adult signature on the application. This participant was reclassified as paid.
- There were two participants that were classified as free on their applications but did not have a Families First case number or certificate that would qualify them as free on the applications. In addition, there was no household income listed on the application. These participants were reclassified as paid.
- There were two participants that were classified as reduced-price on their applications and one participant that was classified as free on their application but did not have the adults Social Security number (last four digits required) documented. These participants were reclassified as paid.
- There was one participant that did not have a current CACFP application on file and was reported in the free category. This participant was reclassified as paid.
- There were two participants that were classified as free on their applications but did not have the determining official's signature and date. There was one participant that was not classified on their application and also did not have the determining official's date. These participants were reclassified as paid.
- There was one participant over reported in the free category, one participant over reported in the reduced-price category, and two participants underreported in the paid categories.

Adjustment in the free, reduced-price, and paid categories were made. (See Exhibit)

#### Criteria

Title 7 of the Code of Federal Regulations, Section 226.10 (c) states, "Claims for Reimbursement shall report information in accordance with the financial management system established by the State agency, and in sufficient detail to justify the reimbursement claimed and to enable the State agency to provide the final Report of the Child and Adult Care Food Program (FNS 44) required under §226.7(d). In submitting a Claim for Reimbursement, each institution shall certify that the claim is correct and that records are available to support that claim. ...."

#### Recommendation

The Sponsor should ensure that all Child and Adult Care Food Program applications are complete and that all participants are correctly classified.

### 2. Menus did not contain all required components, as required by USDA

There were two lunch menus that were missing the milk component. Milk is a required component for a creditable lunch. The menus for Coalition for Kids, Inc. child care center indicated the following:

Date	Reason	Meal	Meals Disallowed
7/5/17	The menu listed: grape PB&J (2), carrot stixs, mixed fruit cup, WG bread and sea salt chips.  No milk documented on the menu.	Lunch	127 lunches
7/26/17	The menu listed: grape or strawberry PB&J (2), cucumber or celery stixs, sliced apples, WG bread, kettle or white cheddar popcorn. No milk documented on the menu.	Lunch	125 lunches

As a result, 252 lunch meals served were disallowed. (See Exhibit B)

#### <u>Criteria</u>

Title 7 of the Code of Federal Regulations, Section 226.17a (I) states, in part, "Each child care center participating in the Program shall claim only the meal types specified in its approved application in accordance with the meal pattern requirements specified in §226.20. ..."

#### Recommendation

The Sponsor should ensure that the menus contain all required meal components, as required by USDA.

#### **Disallowed Meals Cost**

The disallowance of meals for menu errors at the Liberty Bell site resulted in disallowed meal costs of \$178.75.

Menu errors and the incorrect reporting of free, reduced-price and paid participants at the Coalition for Kids site resulted in disallowed meal costs of \$1,385.32.

Based on our review, we determined that the Sponsor's noncompliance with the applicable Federal and State regulations that govern the CACFP resulted in disallowed meals cost of \$1,564.07.

#### **Corrective Action**

Coalition for Kids, Inc. must complete the following actions within 30 business days from the date of this report:

- Login to the Tennessee Information Payment System (TIPS) and revise the claim(s) submitted for the Liberty Bell site for April 2017 and the Coalition for Kids site for July 2017 which contains the claim data from the enclosed exhibit.
- Remit a check payable to the Tennessee Department of Human Services in the amount of \$1,564.07 for recovery of the amounts disallowed in this report. <u>Please return</u> the attached billing notice with your check; and
- Prepare and submit a corrective action plan to address the deficiencies identified in this
  report. The corrective action plan template is attached. Please return the corrective
  action plan to:

AuditServices.CAPS.DHS@tn.gov

If you have questions relative to the corrective action plan please contact:

Allette Vayda, Director
Child and Adult Care Food Program
8th Floor Citizens Plaza Building
400 Deaderick Street
Nashville, Tennessee 37243
Allette.Vayda@tn.gov
(615) 313-3769

Please note that the amount of disallowed cost is subject to an interest charge. The interest charge will be waived if your revised claim within 30 days from the date of this report. If the revised claim is not completed by the 30-day deadline, an interest charge may be billed to your institution. Please mail your check and the billing notice to:

Child and Adult Care Food Program
Fiscal Services
11th Floor, Citizens Plaza Building
400 Deaderick Street
Nashville, Tennessee 37243

In accordance with the federal regulation found at 7 CFR Part 226.6 (k), your institution may appeal the amount of disallowed cost identified in this monitoring report. The procedures for submitting an appeal are enclosed. The appeal must be submitted to:

Tennessee Department of Human Services Appeals and Hearings Division, Clerk's Office P.O. Box 198996 Nashville, TN 37219

If the Institution decides to appeal the amount of disallowed administrative and meals cost, all appeal procedures must be followed as failure to do so may result in the denial of your request for an appeal.

We appreciate the assistance provided during this review. If you have any questions, please contact Jackie Yokley, Audit Director 2, at 615-837-5035 or <a href="mailto:jackie.D.Yokley@tn.gov">jackie.D.Yokley@tn.gov</a>.

Sincerely.

Director, Audit Services

#### **Exhibits**

Troy Hensley, Executive Director, Coalition for Kids, Inc.
Sarah Oaks, Director of Grants, Coalition for Kids, Inc.
Allette Vayda, Director, Child and Adult Care Food Program
Constance Moore, Program Specialist, Child and Adult Care Food Program
Marty Widner, Program Specialist, Child and Adult Care Food Program
Elke Moore, Administrative Services Assistant 3, Child and Adult Care Food Program
Comptroller of the Treasury, State of Tennessee

#### **EXHIBIT A:**

## Verification of At-Risk Afterschool Meals Program Individual Site Review Data

Review Month/Year: April 2017

Site: Liberty Bell

Site Meal Service Reconciliation and Monitor Activity	Reported on Claim	Reconciled to Meal Count Sheets
Number of Days that CACFP Food Service was operated	18	18
Total Attendance	200	200
Number of Supplements Served	200	138
Number of Suppers Served	110	73

#### **EXHIBIT B:**

## Verification of CACFP Affiliated Center Claim

Sponsor: Coalition for Kids Review Month/Year: July 2017 Amount of Reimbursement: \$11,990.26

Program Area	Reported on Claim	Reconciled to Meal Count Sheets
Number of Days that CACFP Food Service was operated	18	18
Total Attendance	2,243	2,243
Number of Breakfasts Served	2,232	2,232
Number of Lunches Served	2,038	1,786
Number of Supplements Served	1,979	1,979
Number of Participants in Free Category	151	147
Number of Participants in Reduced- Price Category	21	17
Number of Participants in Paid Category	19	27
Total Number of Participants	191	191
Total Amount of Food Costs	xxxxxxx	\$11,562.58
Total Amount of Eligible Food and Nonfood Costs	xxxxxxx	\$11,990.26



## STATE OF TENNESSEE DEPARTMENT OF HUMAN SERVICES

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BILL HASLAM GOVERNOR

DANIELLE W. BARNES COMMISSIONER

September 27, 2017

Tim Swecker, Board Chair Coalition for Kids, Incorporated 2423 Susannah Street Johnson City, Tennessee 37601

Notice of payment due to findings disclosed in the monitoring report dated September 27, 2017, for Child and Adult Care Food Program (CACFP).

Institution Name:	Coalition for Kids, Inc.
Institution Address:	2423 Susannah Street, Johnson City, TN
Agreement Numbers:	00-221
Amount Due:	\$1,564.07
Due Date:	October 27, 2017

Based on the monitoring report issued on Month Day, 2017, by the Audit Services Division within the Tennessee Department of Human Services, the Community and Social Services- Food Programs- CACFP management has agreed with the findings which requires Coalition for Kids, Inc. to reimburse the Department of Human Services unallowed cost in the amount of \$1,564.07.

Please remit a check or money order payable to the *Tennessee Department of Human Services* in the amount of \$1,564.07 by the due date to:

Tennessee Department of Human Services
Fiscal Services 11<sup>th</sup> Floor
Citizens Plaza Building
400 Deaderick Street
Nashville, Tennessee 37243-1403

Please note that the unallowed cost/overpayment of the CACFP is subject to an interest charge. The interest charge will be waived if the payment is received by the due date. If payment is not received by the end of the 5th day of the due date, an interest charge may be added to the original amount due and will be billed to your entity.

If you have any questions regarding this notice, please feel free to contact Allette Vayda, Director, Community and Social Services- Food Programs- CACFP & SFSP at (615) 313-3769 or Allette.Vayda@tn.gov.

Thank you for your attention.



### Tennessee Department of Human Services

## Corrective Action Plan for Monitoring Findings

Instructions: Please print in ink or type the information to complete this document. Enter the date of birth for each Responsible Principal and/or Individual in Section B. Attach the additional documentation requested. Enter your name, title and date of signature on the last page. Please sign your name in ink. Please return ALL pages of the completed Corrective Action Plan form.

ds, Agreement No.	SFSP
00221	⊠ CACFP
on City, TN	
ndividual(s)	
	Date of Birth: / /
Report/Corrective Action Plan	
Corrective Action Plan: 9/27/17	
s, as required by USDA (At- Risk) e, reduced, and paid categories w	) vas incorrect (Independent
nso	nson City, TN r Individual(s) g Report/Corrective Action Plan

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- 2 C
- 3. Menus did not contain all required components, as required by USDA (Independent Center)

The following measures will be completed within 30 calendar days of my institution's receipt of this corrective action plan:

Measure No. 1: Menus did not contain all required components, as required by USDA (At-Risk)

The finding will be fully and permanently corrected. Identify the name(s) and position title(s) of the employee(s) who will be responsible for ensuring that the finding is fully and permanently corrected:

Name:	Position Title	e:

Name:	Position Title:
Describe below the step-by-	-step procedures that will be implemented to correct the finding:
When will the procedures for implementing the procedure will they begin?):	or addressing the finding be implemented? Provide a timeline below for s (i.e., will the procedures be done daily, weekly, monthly, or annually, and when
100	
Where will the Corrective Acti	on Plan documentation be retained? Please identify below:
	The state of the s
low will new and current staff landbook, training, etc.)? Ple	be informed of the new policies and procedures to address the finding (e.g.,
1	

## Measure No.2: The number of participants reported in the free, reduced, and paid categories was incorrect ( Independent Center)

The finding will be fully and permanently corrected.

Identify the name(s) and position title(s) of the employee(s) who will be responsible for ensuring that the finding is fully and permanently corrected: Name: Position Title: Name: Position Title: Describe below the step-by-step procedures that will be implemented to correct the finding: When will the procedures for addressing the finding be implemented? Provide a timeline below for implementing the procedures (i.e., will the procedures be done daily, weekly, monthly, or annually, and when will they begin?): Where will the Corrective Action Plan documentation be retained? Please identify below:

How will new and current staff be int Handbook, training, etc.)? Please d	formed of the new policies and procedures to address the finding (e.g.,
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Please	Identify below:
How will new and current staff be informed of the new policies and procedu Handbook, training, etc.)? Please describe below:	res to address the finding (e.g.,
certify by my signature below that I am authorized by the institution to sign representative of the institution, I fully understand the corrective measures in mplement these measures within the required time frame. I also understand permanently correct the findings in my institution's CACFP or SFSP will result or and the placement of the institution and its responsible principals of maintained by the U.S. Department of Agriculture.	dentified above and agree to fully distributed that failure to fully and
Printed Name of Authorized Institution Official:	
	Position:
Signature of Authorized Institution Official:	Position: Date: / /

# APPEAL PROCEDURES FOR CHILD AND ADULT CARE INSTITUTIONS AND SPONSORING AGENCIES

#### Appeal Procedures

- 1. Pursuant to 7 CFR §226.6(k)(4), the TN Department of Human Services (TDHS) must provide administrative review procedures to institutions and responsible principals and responsible individuals as follows:
  - (a) Annually to all institutions;
  - (b) To an institution and to each responsible principal and responsible individual when the State agency takes any action subject to an administrative review as described in 7 CFR §226.6(k)(2); and
  - (c) Any other time upon request.
- 2. Pursuant to 7 CFR 226.6(k)(3) and (k)(9), some administrative actions are not subject to administrative review. Those actions are listed in paragraph 2.(a). Other administrative actions may be administratively appealed. Those actions are listed in paragraph 2.(b) and (c). All institutions and sponsoring agencies may appeal any adverse administrative action listed in paragraph 2.(b) which are taken by the TDHS by requesting a fair hearing to appear in person to refute the action, or by requesting a review of written information in lieu of a fair hearing.
  - (a) Pursuant to 7 CFR Part 226.6 (k)(3) TDHS is prohibited from offering administrative reviews of the following actions:
    - (i) FNS decisions on claim deadline exceptions and requests for upward adjustments to a claim.
    - (ii) Determination of serious deficiency.
    - (iii) State agency determination that corrective action is inadequate.
    - (iv) Disqualification and placement on State agency list and National disqualified list.
    - (v) Termination.
    - (vi) State agency or FNS decision regarding removal from the National disqualified list.
    - (vii) State agency's refusal to consider an application submitted by an institution or facility on the National disqualified list.
  - (b) Pursuant to 7 CFR Part 226.6(k)(9), an abbreviated appeal process is available for the following actions. TDHS must limit the administrative review to a review of written submissions by the TDHS and institutions or sponsoring agencies concerning the accuracy of the State agency's determination if the application was denied, or the State agency proposes to terminate the institution's agreement because:
    - (viii) The information submitted on the application was false;
    - (ix) The institution, one of its sponsored facilities, or one of the principals of the institution or its facilities is on the national disqualified list;
    - The institution, one of its sponsored facilities, or one of the principals of the institution or its facilities is ineligible to participate in any other publicly funded program by reason of violation of the requirements of the program;

- (xi) The institution, one of its sponsored facilities, or one of the principals of the institution or its facilities has been convicted for any activity that indicates a lack of business integrity;
- (c) Administrative review is also available if the State agency notifies the institution and responsible principal or responsible individual of the following actions: proposed disqualification of a responsible principal or responsible individual, denial of a budget, denial of a line item within a budget, downward adjustment of the amount approved in a budget, suspension of an institution's participation, denial of start-up or expansion funds, denial of a request for advanced payment, recovery of an advance in excess of a claim, denial of a claim for reimbursement (except for late submission), decision not to forward an exception request for payment of a late claim, overpayment demand, denial of a new or renewing institution's application for participation, denial of sponsored facility application, notice of proposed termination, claim denial, claim deadline exceptions and requests for upward adjustments to a claim, or any other action affecting an institutions participation or claim for payment.
- 3. All appeal requests must be presented in writing to the TDHS Division of Appeals and Hearings not later than 15 calendar days after the date the institution or sponsoring agency receives the notice of adverse administrative action.
- 4. The date of an institution's or sponsoring agency's receipt of a notice of suspension and/or proposed termination and disqualification will be governed by the federal regulation at 7 CFR Part 226.2. The notice must specify the action being proposed or taken and the basis for the action, and is considered to be received by the institution or day care home when it is delivered, sent by facsimile, or sent by email. If the notice is undeliverable, it is considered to be received by the institution, responsible principal or responsible individual, or day care home five days after being sent to the addressee's last known mailing address, facsimile number, or email address.
- 5. The TDHS Division of Appeals and Hearings will acknowledge the receipt of the appeal request within 10 calendar days of the receipt of the institution's or sponsoring agency's request for review. The written request for review should state if a fair hearing is requested or if a review of written information in lieu of a fair hearing is requested. If the appeal request from the institution or sponsoring agency does not specifically request a hearing, a review of written information in lieu of a hearing will occur. If a fair hearing is requested and the institution or sponsoring agency's representative fails to appear, the right to a personal appearance is waived.
- 6. If an institution or sponsoring agency does not request a fair hearing or a review of written information in lieu of the hearing within 15 calendar days from the date the institution or sponsoring agency receives a Notice of Proposed Termination, the TDHS will issue a letter advising the institution or sponsoring agency that it is terminated from the CACFP effective on the 16th calendar day following the institution's or sponsoring agency's receipt of the notice, and that the responsible principals and individuals of the institution or sponsoring agency are disqualified from participation.
- 7. To be considered for a fair hearing or for a review of written information in lieu of a fair

Appeal Procedures for Child and Adult Care Food Program-Institutions Revised March 2017

hearing, all written documents must be submitted to the TDHS Division of Appeals and Hearings not later than 30 days after receipt of the notice of adverse administrative action.

- 8. The action of the TDHS must remain in effect during the administrative review. The effect of this requirement on particular actions by TDHS is as follows:
  - (i) Overpayment demand. During the period of the administrative review, TDHS is prohibited from taking action to collect or offset the overpayment. However TDHS must assess interest beginning with the initial demand for remittance of the overpayment and continuing through the period of administrative review unless the administrative review official overturns the TDHS's action.
  - (ii) Recovery of advances. During the administrative review, TDHS must continue its efforts to recover advances in excess of the claim for reimbursement for the applicable period. The recovery may be through a demand for full repayment or an adjustment of subsequent payments.
  - (iii) Program payments. The availability of Program payments during an administrative review of the denial of a new institution's application, denial of a renewing institution's application, proposed termination of a participating institution's agreement, and suspension of an institution are addressed in paragraphs (c)(1)(iii)(D), (c)(2)(iii)(D), (c)(3)(iii)(D), (c)(5)(i)(D), and (c)(5)(ii)(E), respectively, of 7 CFR §226.6.
- 9. The institution or sponsoring agency must refute the charges contained in the notice during the fair hearing or in the written information that is provided in lieu of the hearing.
- 10. The institution and the responsible principals and responsible individuals may retain legal counsel, or may be represented by another person.
- 11. If a fair hearing is requested, the institution or sponsoring agency will be notified in writing of the time, date and place of the fair hearing at least 10 calendar days in advance.
- 12. Any information which supports an adverse administrative action taken by the TDHS shall be available to the institution or sponsoring agency for inspection from the date of the receipt of the request for a fair hearing or a review of written information in lieu of the hearing.
- 13. In accordance with 7 CFR Part 226.6 (k)(8), the TDHS Division of Appeals and Hearings must conduct the administrative review of the proposed disqualification of the responsible principals and responsible individuals as part of the administrative review of the application denial, proposed termination, and/or proposed disqualification of the institution with which the responsible principals or responsible individuals are associated. However, at the administrative review official's discretion, separate administrative reviews may be held if the institution does not request an administrative review or if either the institution or the responsible principal or responsible individual demonstrates that their interests conflict.
- 14. The procedures contained in the Uniform Administrative Procedures Act found at TCA 4-5-301 et seq. shall be followed in rendering a decision on all appeals. The decision of the hearing officer is the final administrative determination to be afforded to the institution or sponsoring agency, and shall be rendered in a timely manner not to exceed 60 calendar days from the date of the receipt of the request for a fair hearing.
- 15. The processing limits for administrative appeals MUST be met. In the event a continuance is requested by a party, one continuance may be granted at the Hearing Official's discretion. This

Appeal Procedures for Child and Adult Care Food Program-Institutions Revised March 2017

continuance shall not be for a period longer than ten (10) calendar days unless there are exceptional circumstances. Exceptional circumstances must be detailed in the order of continuance and the order must contain a date certain for the hearing, to be set as soon as possible. A report of pending CACFP desk review and fair hearing requests will be generated and reviewed daily by the Clerk's Office and the Legal Director for Appeals and Hearings who will monitor the dates for timeliness. In the event a decision has not been rendered within forty-five (45) calendar days of the date of receipt of the request for fair hearing or desk review, the Legal Director for Appeals and Hearings or their back-up shall notify the hearing official to take appropriate action.

16. All requests for a fair hearing or for a review of written information in lieu of a hearing must be submitted to:

Tennessee Department of Human Services Division of Appeals and Hearings PO Box 198996, Clerk's Office Nashville, TN 37219-8996

Fax: (615) 248-7013 or (866) 355-6136 E-mail: <u>AppealsClerksOffice.DHS@tn.gov</u>

- 17. If a termination action is upheld by the hearing officer, the TDHS will issue a letter to the institution or sponsoring agency and its responsible principals and individuals advising that the termination and disqualification are effective on the date of the ruling issued by the hearing officer. The agency maintains searchable records of all administrative reviews and their dispositions for a period of five (5) years.
- 18. As required by 7 CFR Part 226.6 (c)(7), each disqualified institution, sponsoring agency, principal and individual will be placed on the National Disqualified List maintained by the U.S. Department of Agriculture (USDA). Once included on the National Disqualified List, an institution, sponsoring agency, principal and individual shall remain on the list until such time as the USDA, in consultation with the TDHS, determines that the serious deficiencies that led to their placement on the list have been corrected, or until seven years have elapsed since they were disqualified from participation. However, if the institution, sponsoring agency, principal or individual has failed to repay debts owed under the program, they will remain on the list until the debt has been paid.